

# Provincial Job Description

TITLE: PAY BAND:

(146) Medical Transcription Coordinator 13

#### FOR FACILITY USE:

## **SUMMARY OF DUTIES:**

Provides coordination/administrative support to the department and staff. Performs medical transcription for physicians and other health care professionals.

# **QUALIFICATIONS:**

**♦** Medical Administrative Assistant diploma

### KNOWLEDGE, SKILLS & ABILITIES:

- **♦** Advanced keyboarding skills
- **♦** Basic medical terminology
- **♦** Leadership skills
- ♦ Organizational skills
- **♦** Interpersonal skills
- **♦** Communication skills
- **♦** Ability to work independently

#### **EXPERIENCE**:

♦ <u>Previous:</u> Twenty (24) months previous experience as a Medical Transcriptionist to consolidate knowledge and skills.

#### **KEY ACTIVITIES:**

#### A. Coordination / Administration

- ♦ Coordinates and organizes department workflow, schedules staff and maintains payroll/time sheets.
- ♦ Assists with hiring process, performance appraisals and performance reviews.
- ♦ Provides guidance and instruction to medical transcriptionists.
- ♦ Provides guidance and instruction to physicians using dictation system.
- Resolves minor equipment and software problems.
- ♦ Develops templates for transcribing pre-determined reports.
- Ensures priorities are maintained so work deadlines are met.

#### **B.** Medical Transcription

- ♦ Performs medical transcription duties (e.g., client histories, physicals, discharge summaries, pathology reports, operative reports, radiology reports, labour and delivery notes).
- ♦ Perform other transcription duties (e.g., letters, memos, administrative reports, followup and appointment letters).

#### C. Related Key Work Activities

- ♦ Performs general office duties (e.g., photocopying, faxing, distributing, scanning, filing, shredding, microfilming, ordering office supplies).
- **♦** Prepares statistical reports.
- ♦ Assembles charts.
- ♦ Retrieves records.
- **♦** Performs data entry and maintains databases.
- **♦** Performs incomplete chart counts.
- ♦ Books appointments/Central Vehicle Agency vehicles/rooms and perform reception duties.
- **♦** Provides work practicum and evaluation of students.

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| Validating Signatures: |   |
| CUPE:                  | SEIU:   |
| SGEU:                  | SAHO:   |
| Date: March 8, 2017    |   |